



Request for Vehicle Damage Assessment: Photo Submission Guidelines

To streamline the assessment process for your vehicle's damage and minimise the need for in-person inspection, we kindly request that you provide us with clear images of the damages and vehicle. This will enable us to conduct an initial assessment using our insurer's assessing system.

For the most accurate evaluation, please ensure that the images are taken in **LANDSCAPE** orientation. I have attached sample images for your reference to assist you in capturing the necessary details. Send as attachments not in a pdf format.

While we aim to cover all visible damage in the estimate, please be aware that additional damage may be identified during the repair process. Rest assured that any such findings will be promptly addressed once repairs are underway.

Your assistance in submitting these images will greatly assist us in expediting the assessment and estimation process. If you have any questions or require further guidance, feel free to contact me.

We appreciate your understanding and assistance in this matter.

Best regards,

Richard

98196110

Email images to address below.

hawthorn@acclaimaccident.com.au



Front showing car including registration - **REQUIRED**



Rear showing car and registration **REQUIRED**



Odometer **REQUIRED**



VIN decal – usually located LHF door opening **REQUIRED**



Image showing damaged area



Closer image showing damaged area



Another example of image showing damaged area



If small point to the damage